Jenny Dooley

Workbook

New Market Market 1988 Market







New ENTERPRISE



Workbook

Jenny Dooley



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Vocabulary

Work

1 a) ★ Match the words to form jobs.

☐ IT	а	marketer
web	b	programmer
social media	С	developer
digital	d	technician
арр	е	creator
content	f	influencer
computer	g	designer
	social media digital app content	web b social media c digital d app e content f

b) ★ Which of the jobs in Ex. 1a can you see in the pictures?









→ Choose the correct word.

- **1** The retail staff have weekly sales **goals/deals** that they must meet.
- **2** Employees who work in customer **content/service** often have to deal with complaints.
- **3** You can find breaking **news/media** about the company on their social media feed.
- **4** Social networking **sites/careers** can be a useful resource during your job hunt.
- **5** Advertisers work to ensure their brands have an online **presence/dedication**.
- **6** One way to increase the number of visitors to an online shop is to offer special **skills/deals**.

3	** Fill in figure, meet, retire, resign, fired, make, create, giggle, aim, engage in the correct form.
1	He couldn't out how to install the new software so he asked his colleague for help.
2	He after he was officially offered a position at the new company.
3	She content for news websites.
4	It was difficult to our deadline, but we all worked at the weekend and got it done.
5	After multiple warnings, he was finally
6	Having been employed for over 40 years, Bob plans to when he turns 65.
7	The factory closed, moving their operations further south. As a result, he wasredundant.
8	Harold made a joke and I couldn't stopduring the meeting.
9	You can customers by using exciting online content and interactive games.
10	We to increase sales by 30% soon.
4	★★ Fill in: on (x2), away, up, out, with.
1	Let's not give the new product until the official date.
2	The machinery gave and had to be replaced.
3	I connect the Human Resources department through the online portal.
4	We congratulated himhis recent promotion.
5	After trying to fix the new software all day, she finally
	gave and went home.

5 *** Fill in: employees, interns, duties, vacancies, profession, experienced, trained, full-time, part-time, presence, deadline, candidates, client, position. Two words are extra.

6 The salary depends your prior work experience.

Administrative Assistant Position

downtown location. We currently have two 1)
Administrative assistant 8)

Please forward a cover letter and CV to admin@flexcorp.co.uk.



Grammar

Present tenses

- ↑ Choose the correct tense.
- **1 Do you understand/Are you understanding** the new holiday policy? I find it confusing.
- 2 Currently, I have worked/am working more than 50 hours a week in order to meet my deadline.
- 3 She hasn't got/hasn't been getting a promotion since she began working here six years ago.
- 4 Have you been working/Are you working since I saw you last night? You look awful!
- 5 The meeting **is taking/takes** place every Friday at 9 am.
- **6** He **hasn't run/doesn't run** the HR department anymore. He retired last June.
- 7 The new office design **looks/is looking** really fantastic.
- **8 Have you been meeting/Are you meeting** the new clients today or tomorrow?
- 2 ** Put the verbs in brackets into the present simple or the present continuous. Give reasons.
- - People who 10) (you/like) the job you do?
 People who 10) (take) pleasure in their work 11) (achieve) more.
 Someone who 12)

him.

- (always/complain) about their job cannot contribute as much as a happier worker.

(meet) with a famous pastry chef to get some new ideas.

17) (try) to find recipes for pies

3	** Put the verbs in brackets into the present
	perfect or the present perfect continuous.

1	A:	You look tired. What(you/do)?
	B:	I(type) letters all morning.
2		(you/inspect)
		the new offices next door yet?
	B:	Yes, (just/get)
		back from there.
3	A:	The boss (talk) on
		the phone since lunchtime.
	B:	I know. And he
		(just/cancel) the 3 o'clock meeting.
4	A:	The photocopier (be)
		repaired.
	B:	Oh good! Now I can make those photocopies.
5	A:	Bob(paint) the
		house all this week.
	B:	And he still
		(not/finish)!
6	A:	I (try) to contact
		you all week!
	B:	Oh I'm sorry – my phone
		(not/work) for the last few days.

★★★ Put the verbs in the correct present tense.

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To whom it may concern, I am writing to ask about the possibility of doing an internship with your company. I 1)(study) marketing for the past three years at university and I 2) (enter) my final year in September. 13) (hear) about internship positions at your firm through the campus employment agency. Their staff 4) (tell) me that you often take on upper year students over the summer. 5) (they/inform) me correctly? I think I am the ideal candidate for an internship for a number of reasons. I 6)(have) consistently high marks in my program throughout the past three years. In addition, since last summer I 7) (work) at my mother's architectural firm, so | 8)(be) familiar with the day-to-day operations of a typical office. I am also very interested in the work your company 9) (currently/do) in the field of social media. Your company 10) (be) an innovator since the early days. Your campaign for the new Jinxy drink in 2012 11) (change) the way new products are launched.

I look forward to hearing from you regarding the internship possibilities over the summer months at your earliest convenience.

Sincerely,

Claire Brown



Vocabulary

Job skills

↑ Choose the correct word.

- **1** Her CV highlighted that she is **fluent/excellent** in both Spanish and French.
- **2** The hiring committee is looking for a good problem **solver/operating** for the Accounts department.
- 3 The new employees must have advanced/driving IT skills
- 4 The best employees at my present workplace are team thinkers/oriented.
- 5 She was not very skilled/experienced in this line of business.

2 ** Match what each person says to the adjectives in the list. decisive – cooperative – organised – motivated – innovative.

- **1** I need to make important decisions quickly, so it's important I analyse all sides of the situation carefully.
- 2 I work very hard to achieve the goals I set for myself.
- **3** I have a special system which helps me keep track of all our patients' information.
- **4** It's important to work effectively with colleagues to meet project deadlines.
- **5** The IT industry is constantly changing, so I am always creating new software to solve new challenges.
- 3 *** Complete the advert. Use: skilled, excellent, qualified, degree, motivated, thinker, caring, skills, attentive, advanced. 3 words are extra.

All environmental technicians must hold a bachelor
or master's 1) in Environmental
Science. Environmental technicians (or ETs) should be
2) in proper testing and analysis
procedures, and 3) at working
within a laboratory setting. ETs should possess
excellent communication 4)
and be 5) to detail when
completing their duties. Someone who is a strategic
6) and 7)
at meeting short deadlines is the ideal environmental
technician.

Everyday English

Recommending a person for a job

* Read the dialogue and fill in: intern, duties, qualities, soft, asset.

	qualities, soft, asset.							
A:	There is a vacancy in the Research and Development department. Should we consider hiring Maria, the							
	1) from last summer, f							
	the position? She graduated in May and is now fully							
R.	qualified. That's a great idea. She has so many fantastic							
D .	2); she is hard-working,							
	organised and really innovative. I think she would be							
	a wonderful 3) to the team.							
A:	Agreed. And many of the 4) are things she will be familiar with. She did a lot of							
	the research and data entry for the big project last							
	summer, so she'll already know how to do those							
	things.							
B:	· · · · · · · · · · · · · · · · · · ·							
	couldn't ask for a more cooperative and motivated co-worker.							
	co-worker.							
_	★★ Choose the correct response.							
J	A A Chicoso the correct responde.							
1	A: What hard skills does she have?							
	B: a Well, she is very innovative.							
	b She knows several different computer							
2	languages.							
	A: Can you describe his duties?							

★★★ Put the dialogue in the correct order.

B: **a** Without a doubt, he is a good asset.

3 A: Would you recommend him for the job?
B: a He is just the person for the position.
b Above all, he is a strategic thinker.

b He's responsible for all of our tax records.

- A Oh yes, Martin Smith. How long has he been with us?
 B I am considering Martin for a promotion at the end of this quarter. He's earned it over the years.
 C He is a strong team player and is more than qualified to deal with all the senior accounts. He's
- been fully certified for the past two years. **D** He started in 2015 and he stands out as an excellent candidate for management.
- **E** I see. What are some of his hard and soft skills?
- **F** It sounds like he is just the person for the job.



Arabian Flights

She has been flying since 2007 and was also the first female to fly the company's A380 Airbus, the biggest passenger airliner in the world. Until quite recently, flying 2) traditionally a man's job, so Aisha is proof that women have now broken through that barrier.

Aisha had an ordinary childhood. She grew up in a small fishing village on the coast of the Persian Gulf, and not near an airport at all. Then, when she was 17, she went to an air show with her sister. Watching the pilots flying 3) planes fascinated her, and that was it — she knew she wanted to fly one there and then! In 2007, she started a twenty-six-month training course run by an Emirati airline. Gradually she worked her way up the pilot ranks from Cadet to Second Officer to First Officer.

Since then, Aisha has travelled all over the world. There are very few places she hasn't flown to, in fact. Apart from actually flying, she carries out routine but vital safety checks as part of her daily duties. Everything must be in its place and working properly. Regular

weather updates are also important. Her working hours are quite tough **5)** of the different time zones she flies through. Aisha loves it, though, in spite of the jet lag! As she says, she likes having breakfast in Abu Dhabi and then lunch in London.

Flying is a job that requires great concentration. There are lots of potential dangers — the smallest mistake could prove fatal. On any flight, there are always two pilots in the cockpit, the First Officer and the Captain, so they can give each other assistance if they are having a problem. On longer flights, three or four crew members are present. They take it in turns to lie down for a while so that all the crew have the chance to recharge their batteries.

Female pilots mostly **6)**the respect they deserve, and Aisha has a good working relationship with her colleagues. Occasionally, though, people still show surprise that a woman can do the job just as well as a man. But that doesn't bother Aisha! She's proud of being a role model to girls in her community and doesn't want them to give up. "When a boy tells you he wants to be a pilot, that's normal, but when a girl tells you, I think that's still something special." She believes that with the right training, qualities and attitude, women can make it to the final rank of Captain. This needs 5,500 flying hours, and that's the target Aisha is aiming at next!

Reading

7 * Read the text and choose the correct word (A, B, C or D) for each gap (1-6).

among between with D by 2 Α is В be С was D were 3 Α some В them С their D his С 4 Α similar same D like В as 5 Α however В in spite of C although D because Α earn make C produce D pay

- 1 In the US and UK only 5% of pilots are women, but there are more in other countries.
- 2 Aisha grew up in a small farming village.
- 3 In 2007, she decided she wanted to fly aeroplanes.
- 4 The position of Senior First Officer is higher than Captain.
- **5** The Airbus can carry 560 passengers.
- 6 Aisha has earned the rank of Captain.

9 *** Read the text. For questions 1-3, choose the correct answer.

- 1 What does the writer suggest about Aisha's career choice?
 - A It was something she made gradually.
 - **B** It was formed in her childhood.
 - **C** It was influenced by a relative.
 - **D** It happened quite by chance.
- 2 Flying the Airbus gave Aisha a sense of responsibility
 - **A** as it came with a job promotion.
 - **B** because she had the chance to train others.
 - **c** since the plane itself was so huge.
 - **D** as she was being observed by the Captain.
- **3** In the fifth paragraph, what is the author's purpose in describing Aisha's job?
 - A to explain what difficulties she faces
 - B to describe her daily life
 - **C** to illustrate how travel has changed her
 - **D** to express admiration for her work



VocabularyHoliday activities

1 ★ Label the pictures. Use: market, port, window, hotel, park, skyscrapers.





1 shop

2 major





3 luxury

4 amusement





5 traditional

6 massive

★ Choose the correct word.

White Sands Resort

Boasting 1) modern/luxury architecture and a beautiful location, White Sands Resort promises a unique holiday experience. Guests can enjoy our salt-water pool, state-of-the-art gym facilities, swim in the 2) crystal-clear/stunning water of a nearby beach, wander on the 3) gold/golden sand, or simply follow the boardwalk beside the 4) spacious/long seafront south of the complex. White Sands Resort offers daily breakfast, lunch and dinner services including a range of 5) endless/delicious cuisine. The resort is a short taxi ride away from the City Museum which is home to 6) historic/historical artefacts from throughout the region.

- $3 \star \star$ Fill in: to (x2), on (x2), aback, out.
- **1** Located the coast, it is a charming resort.
- **2** You'll be taken by the natural beauty of the place.
- **3** The hotel has many facilities, such as conference halls, for guests business.
- **4** People immediately take the relaxing atmosphere.
- **5** The town is home numerous museums.
- **6** Our uncle took us for coffee and cake at one of the boardwalk cafés.

4	** Fill in tower, come, wander, pick up, head,
	range or dispense in the correct form.

1	around is a great way to get to know	V
	an area.	

- **2** After we checked in, we decided toout to the beach.
- **3** The food choices in the city from cheap street food to fancy restaurants.
- **4** We a few bottles of water before going back to the hotel.
- 5 This holiday was a dream true.
- **6** The machine which money in the lobby was broken, so we walked to the closest bank.
- 7 The skyscrapers over the shorter buildings.

5 *** Fill in: cuisine, refreshments, host, situated, previously, desert, hospitality, meeting, known, tour, pick up, excursions, leaflets. Then choose the correct item in bold.



Key West is the southern-most island in a chain of 'keys' which stretches past the tip of Florida, USA. The island has become a popular tourist destination for a number of reasons.

1) in/on an area 2) for/from i	its
sandy beaches, Key West is a place of natural beauty. Visitors ca	ar
enjoy organised 3) to one of the local mangrov	/es
or swamps, where they will be able to see crocodiles and oth	iei
wildlife. Taking a(n) 4) to the other side of the islan	ıd
tourists can stroll on the beaches where the sand dunes are simil	la
to a(n) 5), despite being right next to the sea.	

the warm 11) of the locals who are both friendly and helpful as they 12) tourists from all over the world.

Whether for your next important business **13)** or your next family holiday, consider visiting beautiful Key West in South Florida. We guarantee there is something for everyone.



Grammar

Past tenses – Past perfect continuous – used to – would – be/get used to

↑ Choose the correct past tense.

1	How long it take you a had/reached b was/reaching	u tothe train station c did/reach d have/reach	1?
2	She travel a lot wit she works mostly from the a used to b had used to		W
3	a Had you been travellingb Did you travel		
4	Since they any roo night on the beach. a hadn't been booking b weren't booking	oms, they had to spend the condition didn't book didn't booked	ıe

- While I was travelling to the resort, I my way.a was losingc had lost
 - **b** lost **d** had been losing
- **6** By the time I went back home, I in Spain for almost five years.
 - a livedb had been livingc was livingd would live
- 7 He was tired because he since morning.a workedc had worked
 - **b** had been working **d** was working

2 ** Put the verbs in brackets into the past perfect or the past perfect continuous.

- **1** A: Why did you choose Athens for your holiday last month?
 - B: I (hear) good things about it from a colleague.
- **2** A: I understand why you came home early. The weather was awful.
 - B: Yes, by the time we left, it(rain) for two weeks continually.
- **3** A: (you/visit) Vancouver before or was it your first time there?
 - B: No, I (not be) there before, but I will definitely go back again.
- **4** A: I didn't know you were interested in the Middle East.
 - B: I wasn't. I (never/plan) on visiting, but when the opportunity came up, I took it and I'm glad I did.
- **5** A: I found your passport under the couch yesterday.
 - B: Oh good! I (look) for it for over an hour yesterday.

₹ ★★ Find and correct the mistakes.

- **1** When I was a child, my family and I would going camping every summer.
- 2 It always took a few nights to used to sleeping on the ground.
- 3 My grandfather had went camping when he was a child as well.
- **4** We were tired because we swam in the lake for many hours.
- 5 Did you brought the torch? I can't find it anywhere.
- **6** She was looking forward to camping since their summer holiday last year.

******* Put the verbs in brackets into the correct past tense.

The first time I 1) (visit) Silver Beach I was
on holiday with my family. A friend of ours 2)
(tell) us that it was the best beach in the area. When we
arrived, we 3) (see) hundreds of people lying
· · · · · · · · · · · · · · · · · · ·
on the beach, enjoying the sunshine. We 4)
(be) a bit disappointed as we 5) (not/
realise) that it was going to be so crowded. By the time we
actually 6) (find) a spot to sit down, we
7) (search) for fifteen minutes. We put our
things down and 8) (relax).
We 9) (sit) in the sun for about an hour when
we suddenly realised that we were getting sunburnt, so we
10) (decide) to go for a swim. The water was
so refreshing that we 11) (swim) for over an
hour.
After that, we 12) (go) for a snack. Much to
our surprise, when we got back to our spot, all of our things were
soaked! While we 13) (be) at the kiosk the tide
14) (come) in. Our friend 15)
(not/tell) us not to sit too close to the water.

5 *** Complete the sentences using the words in bold. Use two to five words.

1	She experienced snow for the first time in Canada last
	year.
	She
	until she visited Canada last year. (seen)
2	They worked for a long time then they took a holiday.
	They
	for a long time before taking a holiday. (working)
3	We spent many hours driving to our destination.
	We for many
	hours before we reached our destination. (driving)
1	It took us a week to adjust to the time difference.
	It took us a week

the time difference. (get)



VocabularyHoliday problems

↑ Choose the correct word(s).

- While hiking in the forest, she got badly sunburnt/ stung by insects on her legs.
- 2 The traffic was so terrible I was afraid I might miss/ lose my flight.
- **3** He lost his **credit card/passport**, so he had to wait at the immigration desk.
- **4** She got **lost/food poisoning** on the last day and couldn't find the hotel.
- **5** We had a **noisy room/dirty sheet** at the hostel so we asked to change to a quieter one.

2 ** Match what each person says to the holiday problems below. Two are extra. got sunburnt – missed flight – got stung – got food poisoning – lost credit card – lost passport – dirty sheets.

- **1** There was such heavy traffic I didn't make it to the airport on time.
- 2 It was boiling hot. I should have put on sunscreen.
- **3** I think something was wrong with the sandwich I got from that food cart.
- 4 I don't think they had changed them. They were full of stains.
- 5 I remember I last used it while I was at the souvenir shop but when I wanted to pay for the meal it was gone.

? ★★★ Match the advice to the problems.

1	My room had dirty	4	I got food poisoning.
	sheets.	5	I got stung by
2	I missed my flight.		insects.
3	I lost my passport.	6	I got badly sunburnt.

- **A** Always cover your arms and legs and wear insect repellent.
- **B** Always ask reception for a wake up call and leave on time to avoid traffic delays.
- **C** Avoid the sun between 11 am and 3 pm, wear a hat and use sun cream.
- **D** Don't drink water that isn't bottled and don't eat uncovered food.
- **E** Always have a copy of it in your suitcase and a picture of it on your phone.
- **F** Read reviews of the hotels you're considering before making your booking.

Everyday English

Making a complaint – Dealing with a complaint

★ Match the exchanges.

1	I think you have given	а	Poor you!
	me the wrong room key.	b	I'm so sorry about
2	I'm sorry, but we would		that. Let me give
	like to change rooms.		you the correct one
3	I got badly burnt at the		right away.
	beach today.	C	What was the
	•		problem?

5 ** Replace the underlined sentences with the ones in the list.

- **1** A: Our room hasn't been cleaned for three days. **1)** It isn't a situation I can tolerate.
 - B: **2)** My apologies. I'll send someone right away. What is your room number?
- 2 A: The sheets at the hotel hadn't been changed.3) And another thing. There was hair in the shower.
 - B: 4) That's terrible! Let me move you to a new room.
- **3** A: Excuse me, I know you offered us free dessert, but **5**) it isn't sufficient. We think we deserve a full refund.
 - B: **6)** What I'm going to do is talk to my manager and see what we can do to solve this situation.

Α	it's not good enough.	D	I'm so sorry about that.
В	How awful!	Ε	That's not all.
С	Let me	F	That's just not acceptable.

6 *** Complete the dialogue. One sentence is extra.

A What I'm going to do is
 B What was the problem?
 C That's just not acceptable.
 D That's not all.
 E I can't apologise enough.
 F It's not good enough.

Customer:	Excuse me, are you the manager here at the restaurant? I have some complaints.		
Manager:	I certainly am. 1)		
Customer:	First of all, we had to wait 30 minutes for		
	our table to be ready.		
Manager:	2) I do understand that is		
	frustrating when you have made a		
	reservation. I'm so sorry about that.		
Customer:	3) When our food was served, it		
	was cold. 4)		
Manager:	: Oh dear! Let me make it up to you.		
	5) offer you dessert on the house		

and a gift certificate towards your next visit.



- B We started in the capital city, Tokyo. What struck me immediately was how futuristic it all looked, with huge skyscrapers towering over the crowded streets below. I shouldn't have been so surprised because Tokyo has a population of 40 million and is one of the largest cities in the world. My colleagues mentioned

quieter neighbourhoods, but 3) weren't what I wanted. The film needed a busy shopping area for a huge fight scene. We went to Akihabara. I knew the Japanese are big fans of technology, but this place took my breath away. It's full of shops selling every high-tech gadget, video game and even robot you could ever want. It was ideal.

The next locations couldn't have been more different: Matsumoto Castle and Himeji Castle. My colleagues told me that they had chosen these because they were exact opposites. I have to admit I was confused, but when I saw them I knew exactly what they had meant. Matsumoto Castle 4) also known as Crow Castle. Built in the sixteenth century, this impressive black building stands almost alone by the side of a lake. Himeji Castle, though, is located on top of a hill. It is

D My trip had given me lots of ideas and had helped me make my mind up about something very important. We had to film in the spring. Why? Well spring is when the flowers of the cherry blossom tree open and the country is blanketed in pure white and gentle pink. It is absolutely stunning and one of the reasons why so 6) tourists visit Japan at that time of year. As I was leaving, I realised that Japan was an incredible combination of the ancient and the modern, the natural world and the city. I hoped we would be able to get permission to film at the locations I had chosen. If we did, then the film was going to look spectacular.

Reading

7 ★ Read the text and choose the correct word (A, B, C or D) for each gap (1-6).

- **C** like B this A as D SO 2 A views С looks D sceneries R pictures 3 A those **B** these C them D that C were **A** was R is D A visited В seen C known **D** heard **A** much **B** numerous С few many
- Read the text. Which paragraph (A, B, C or D) mentions ...
- impressive monuments?
 who the writer had talked to before visiting Japan?
 why the writer wasn't interested in quieter neighbourhoods?
 why tourists visit at a certain time of year?
 something that surprised and amazed the writer?

) why the writer couldn't visit more places?

- 9 *** Read the text. For questions 1-4, choose the correct answer (A, B, C or D).
- 1 What does the writer say about his trip to Japan?
 - A He had seen Japan in other films.
 - **B** He had been invited by some friends.
 - **C** He was able to visit all of the islands.
 - **D** He wasn't going to be in Japan for very long.
- 2 What impressed the writer about Akihabara?
 - A It was a great place to get souvenirs.
 - **B** He had expected it to be more crowded.
 - **C** It sold all the very latest technology.
 - **D** It didn't have any crime.
- **3** Which of the following is NOT true about the castles?
 - **A** They are both ideal for the film.
 - **B** They have similar surroundings.
 - **C** They are different in colour.
 - **D** They have similar architecture.
- **4** What possible problem could the film face?
 - A It might not be allowed to use the locations.
 - **B** There mightn't be enough time to film everything.
 - **C** It may be difficult filming in the tourist season.
 - **D** The locations could be the highlight of the film.



Vocabulary Entertainment

★ Label the pictures. Use: exhibition, comedy, team, acts.





2 stand-up circus





permanent

4 professional

Match the jobs (a-e) to the sentences (1-5).

- director usher e curator
- b caretaker **d** screenwriter

This person ...

- 1 guides you to your seat in a theatre or cinema.
- is responsible for the collections in a museum.
- 3 manages a play or film and tells actors what to do.
- 4 writes the story that is used in a film.
- takes care of a large building.
- **?** ★★ Replace the adjectives in bold with the adjectives in the list. affordable - permanent breathtaking - overpriced - memorable.
- 1 The tickets were too expensive.
- 2 It was a(n) unforgettable moment when we finally got out of the escape room.
- 3 You can visit the gallery's long-lasting collection.
- 4 Wendy was surprised how reasonably priced the tickets for the comedy club were.
- 5 It was **incredible** when I saw the sharks in the aguarium.

** Fill in pay, come, guarantee or experience in the correct form.

1	We	that	you	will	have	а	good
	time in London's West End.						

- 2 The spectators to a standstill during the final moments of the big game.
- 3 You will never anything quite like Cirque du Soleil.
- We should a visit to the aquarium someday.

★★ Choose the correct item.

- The characters really come to **be/life/front** on the big screen
- 2 You never know who you might run into/over/up on Broadway.
- 3 There's nothing to separate you **to/on/from** the actors.
- The sharks will make you want to run over/along/ awav in fear!
- Simon's stand-up act had audiences in/on/to stitches.
- Play runs **out of/in to/over** tickets for final performance!
- 7 The actors ran **through/over/on** their lines just before the show.

*** Fill in: themed, regularly, spectators, scene, stage, cast, compositions, visits, effects, blockbuster, recognisable, varied, headquarters. Two words are extra.



Toronto, with a population of almost four million, is Canada's largest city and many consider it to be the country's cultural capital. On any given day in the city you can choose from a multitude of different activities, like visiting the Toronto Zoo, cycling along the lakeshore. watching any of the sports teams, visiting the Bata Shoe Museum or attending a(n) 1) event like a Medieval Times dinner.

The Theatre District

Toronto's theatre district is in the heart of the city and offers theatregoers a wide variety of quality plays ranging from locally-produced ones to 2) productions like *The* Lion King, Mamma Mia! or Miss Saigon. These plays often feature a(n) 3) made up of 4) names, most of them known to people who pay regular



5) to the theatre. No matter if you visit the theatre 6) or it's your first time, you will be thoroughly entertained from the opening 7) until the curtain closes for the last time.

Roy Thomson Hall

This futuristic building is located in the Theatre District and is the 8) for classical music in Toronto. This is the place where you can hear the Toronto Symphony Orchestra play classical 9) written by some of the world's most famous composers. However, you can also catch some contemporary musicians on 10) at Roy



Thomson Hall. Some of these performances are even accompanied by special 11) provided by lasers and other electronic devices. This venue has events that will appeal to everyone, and every visitor to Toronto should visit at least once.



Grammar

Future tenses – Time clauses

- ↑ Choose the correct tense.
- 1 Julia is going to **visit/is visiting/visits** the West End and the London Zoo when she is in London.
- 2 The hockey game is going to start/will start/starts at 7:30.
- 3 Susan Peters won't have performed/won't be performing/won't perform at the comedy club tonight.
- 4 Do you see/Will you have seen/Are you seeing Tom tonight?
- 5 I think the new aquarium is going to be/is/will be popular when it opens.
- 6 Cirque du Soleil **tours/will be touring/will have toured** Europe after their US tour ends.
- 7 Cathy meets/will have been meeting/is meeting us in front of the museum at 8:30.
- 8 That play got bad reviews, so I think you won't be enjoying/won't enjoy/don't enjoy it.
- **9** The amusement park **stays/will stay/is staying** open late on Saturdays.
- 10 The producers hope the play is going to be/will be/ will have been a big hit.
- 2 * Put the verbs in brackets into the future perfect or the future perfect continuous.



3 ★★ Read the sentences and say if they are correct or not. Correct the mistakes.

- 1 Oh no! We wait a long time to go on this ride.
- 2 What time will the art gallery close?
- **3** This play is bad I'm leaving during the intermission.
- 4 I meet Ann outside the cinema at 3:00 pm.
- **5** At 3:00 pm tomorrow, Jane will perform on stage.
- **6** I think that the park will close next month.

******* Put the verbs in brackets into the correct future tense.

A:	I'm really excited about seeing this new exhibition at the art gallery.
B:	I think it 1) (be) popular, so we should
	get there pretty early to get a spot in the queue. Do
	you know when the gallery 2) (open)?
A:	I think 10:00 am. I can go a half hour before and get
	a spot.
B:	Good. I 3) (get) a coffee before
	we go. Do you mind if I join you a bit later?
A:	No problem, but I hope you 4)
	(finish) it by the time we enter. They don't allow
	food or drinks inside.
B:	Don't worry. Oh, I forgot to tell you. I 5)
	shop at 9:30. Do you mind if he comes along?
A:	and the second s
<i>,</i>	(wait) for you in the queue.
B.	The coffee shop is across the road. I'm sure we
υ.	7)
	they open the doors.

5 *** Complete the sentences using the words in bold. Use two to five words.

A: OK, see you later!

1	One of the backup singers can't sing with the band tonight because she is ill. SINGING
	One of the backup singers with the band tonight because she is ill.
2	
	by nine o'clock.
3	The reporter has arranged to interview the actors as
	soon as the play ends. INTERVIEWING
	The reporter
	as soon as the play ends.
4	Friday will mark the third anniversary of the play.
	RUNNING
	By Friday, this
	for three years.
5	Mark plans to go to the circus when it is in town. IS Mark

the circus when it is in town.



Vocabulary

Feelings

1	★ Fill in: amused, thrilling, disappointed, astonished, frightening.
1	It was to visit the aquarium for the first time. We had a great time.
2	We were because the band didn't play their big hits.
3	Janet found the sharks a bit – she enjoyed seeing the dolphins, though.
4	Troy was by the number of
	famous paintings in the art gallery.
5	My friend laughed at every joke, but I wasn'tby Jack's stand-up act.

2 ** Read the sentences. Find the mistakes, if any, and correct them.

- **1** The movie was bored because there was no storyline.
- 2 It was one of the most entertaining concerts I had ever seen.
- **3** Jack was thrilled to meet the singer after the concert.
- 4 The painter's technique was truly astonished.
- **5** Overall, the play was very serious, but it had a few amused moments.
- **6** Sally is really interesting in modern art.
- **7** Pat avoids horror movies because she finds them frightening.
- **8** He was really disappointing that he didn't get a role in the play.

3 *** Choose the correct place of entertainment. How does each person feel: amused, bored, disappointed, thrilled, frightened?

1	I went to the cinema/theatre last	
	night but the play was so dull I couldn't	
	keep my eyes open.	
2	My son really loved seeing the dinosaurs	
	at the museum/aquarium.	
3	We spent an entire day at the circus/art	
	gallery but we expected more famous	
	paintings.	
4	Even though they were in cages, the	
	lions at the zoo/circus made us very	
	nervous.	
5	We laughed a lot during the show at	
	the concert hall/comedy club.	

Everyday English

Making plans - Expressing (un)certainty

4	★ Match the exchanges.		
1	How about going to that new restaurant?	Α	I'll probably just stay home.
2	Do you have any plans for Sunday evening?	В	I'm sure that it's closed today.
3	Do you think your friend	С	It's hard to say.

5 ** Choose the correct response.

would like to come?

- **1** A: Are tickets really half price today?
 - B: **a** I'll probably buy them later.
 - **b** I know for sure that they are.
- **2** A: What are you doing after the movie tonight?
 - B: **a** I'm certain it's a comedy.
 - **b** We may go out for a drink.
- 3 A: When do you think the play will end?
 - B: **a** It's hard to say.
 - **b** I'm one hundred percent sure.

6 ★★★ Complete the dialogue. Three sentences are extra.

- **a** I'm one hundred percent sure that it is.
- **b** That might be a good idea.
- **c** I might want to go for lunch.
- **d** we'll probably be back before dinner.
- e I don't care.

- **f** I know for sure that it isn't.
- g Of course, I am.
- **h** I'm sure that I'm free all day.
- i I know for sure that it closes at 5:30.
- j It's hard to say.
- **A:** Lisa, where do you want to go this afternoon?
- **B:** Hi, Anne. 1) I just want to do something fun.
- **A:** Well, **2)** Isn't there anything that you want to do?
- B: 3) Let me think about it.
- A: It's a beautiful day. We could go to the zoo.
- **B:** I'd like to do that. I haven't been there in a long time. Is it open today?
- A: 4) My friend was there last Sunday.
- **B:** OK, let's do it then. What time do you think we'll be back? I have school tomorrow.
- A: 5) I checked the website earlier.
- **B**: So, **6**)
- **A:** That's sounds about right. Let's head off to the bus stop.
- **B:** Sounds good. Maybe we could go for a quick dinner when we get back.
- **B:** Okay, let's get going then.



A Beto Carrero World

With over 14,000,000 square metres to explore, you'll never run out of things to do if you pay a visit to Beto Carrero World! This huge theme park in South Brazil was created by the businessman and actor João Batista Sérgio Murad in 1991 — and gets its name from a cowboy João played in some Westerns! The park is made up of nine areas including Fantasy Lane, Pirates' Island, a zoo and even a German village! One highlight is Roda-Gigante, a giant Ferris wheel which offers great views of the park, but Beto Carrero World is more about experiencing different fantasy worlds than going on thrilling rides.

B Puy du Fou, France

A visit to Puy du Fou in Western France just might be the best History lesson you'll ever have! This unique theme park in the middle of the countryside doesn't have any rides or employees dressed up as cartoon characters. Instead, history is the star attraction! You can explore reconstructions of a medieval village and an 18th-century farm, but Puy du Fou is best known for its 26 live shows. Nothing comes close, though, to the main show — La Cinéscénie. It involves 3,800 volunteer actors and re-enacts various scenes from French history. It's like watching a big-budget historical film in real life! And by the end, you'll have learned a whole lot about French history!

PortAventura Park

PortAventura World, just south of Barcelona on Spain's east coast, is an entertainment resort which includes three separate theme parks. There's Ferrari World, Caribe Aquatic Park, and, by far the biggest and best, PortAventura Park. Attracting over 3.5 million visitors a year, PortAventura Park has six themed areas — five of them based on different regions of the world. There are exciting rides like Hurakan Condor, an 86-m drop tower ride — but the best thing about PortAventura Park is that you can discover and learn about the entire world in one fun day out!

Magic Kingdom

With around 20.5 million visitors a year, Magic Kingdom is the most visited theme park in the world. It's inside Disney World, a tourist resort in Florida, USA, and was opened in 1971. This park celebrates the various characters which have appeared in Disney films. You'll definitely recognise Cinderella's Castle in the middle of the park — it's at the beginning of every Disney film! There are six themed areas to explore with lots of rides to enjoy, and at the end of every day, there is an impressive 18-minute fireworks display called Happily Ever After. It's the perfect way to end a magical day!

Reading

7	★ Read the text and replace the headings A-D with the headings below.

1 The world at your feet

2 You're in the movies!

3 The past comes alive

4 Visits to imaginary places

Read the text. For questions 1-6, choose from the theme parks (A-D).

Which theme park (A-D) ...

keeps wild animals?

2 has areas which look like they're from the past?

3 is named after a film character?

4 uses people who aren't paid for their work?

5 attracts more people than any other theme park?

6 has other theme parks nearby?

9	***	Read the text. For questions 1-4 choose
	the co	orrect answer (A. B. C. or D)

1 What is the highlight of Beto Carrero World?

A the exciting rides C the fantasy experience

B the German village **D** the zoo

2 What can you learn about at Puy du Fou?

A events in history **C** historical films

B farming techniques **D** acting

3 How many areas of PortAventura Park are not about geography?

A 3 **B** 5 **C** 6 **D** 1

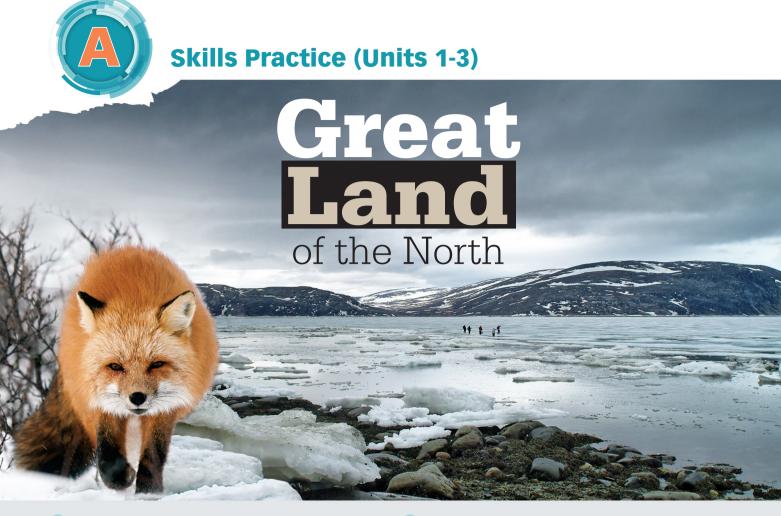
4 According to the text, what makes the Magic Kingdom unique?

A It's the most popular theme park.

B It's the oldest theme park.

C It's the only theme park with a castle.

D It has more rides than other theme parks.



- A Nunavik (meaning 'Great Land' in the local Inuit language) is the northern third of the Canadian state of Quebec, a huge region twice the size of Great Britain. Because of its climate, life is tough and it only supports around 12,000 people, 90% of whom are Inuit. Its seat of government is Kuujjuaq, home to nearly 3,000 inhabitants, which has an airport with one flight daily from Montreal, a school and a hospital. Settled by Europeans in the 1830s as a trading post, it has evidence of human habitation dating back 7,000 years. The rest of the population live in 14 villages along the coast, in Hudson Bay or on the Hudson Strait, which leads to the open waters of the North Atlantic Ocean.
- **B** A typical example of these villages is Kangiqsujuaq on the Hudson Strait, with a population of a little over 600. It has two hotels for the brave visitors who venture this far north. The locals mainly make a living from the sea as their ancestors did, but there is some tourism too, since this is the closest village to Pingualuit National Park. Access is only by plane, since there are no roads inland, and the park is home to many snowy owls, gyrfalcons, Arctic foxes and grey wolves. But the biggest attraction is the perfectly circular Pingualuit Lake, created by a meteor 1.4 million years ago. The lake has a diameter of 3.4km and a circumference of over 10km, and is home to only one species of fish, the Arctic char.
- C The rocks below the surface of Nunavik are rich in minerals, though the delicate nature of the eco-system makes extracting them difficult. One large mine has been established in the far north, 100 km from the sea and between the villages of Salluit and Kangiqsujuaq. The Raglan Mine employs around 950 workers, who have to live on site due to the difficulties of transport. The temperature below the ground is -10°C on average, but despite that, the mine produces 1.3 million tonnes of nickel and copper ore per year, under the watchful eye of the Inuit community elders. They welcome the income and jobs the mine provides their people with, but want to be sure that the environment is not damaged.
- **D** The community is also very careful to keep its culture alive. In the schools of Nunavik, the children learn to read and write in Inuktitut, the local Inuit language, before moving on to French or English. Local arts and crafts are encouraged too, from the creation of fur clothing and the construction of igloos to keep out the cold to the famous 'throat singing' practised by Inuit women. Climate change is having an effect on the region. According to the local people, winter ends sooner and the great winter ice packs melt earlier. Nevertheless, the Inuit people of Nunavik are determined to continue their lives in this wild and forbidding land, just as their ancestors have done for thousands of years.

Reading

- **↑** Read the text and decide if the sentences are *T* (True), *F* (False) or *DS* (Doesn't Say).
 - **1** Nunavik is in the south of Quebec. .
- 2 Pingualuit National Park can't be reached by car.
- **3** Canada has been struck by many meteors.
- **4** The Raglan Mine is on the coast.
- 5 Inuktitut is not a written language.
- 6 'Throat singing' is thousands of years old.

- 2 ** Read the article. Which paragraph (A, B, C or D) mentions ...
 - **1** the building of shelters?
- **2** the geographical location of a business?
- **3** the largest settlement in Nunavik?
- **4** the origin of a geographical feature?
- **5** the age of a settlement?

.

6 the frequency of transport links?



3 ★★★ Read the text. For questions 1-4, choose the correct answer (A, B, C or D).

- 1 The purpose of the text is to
 - **A** inform.
 - **B** criticise.
 - c complain.
 - **D** persuade.
- 2 Pingualuit Lake
 - A is home to many animal species.
 - **B** is round.
 - c has a meteor in it.
 - **D** has a temperature of -10°C.
- **3** The people of Nunavik do NOT make money from
 - A fishing.
 - **B** tourism.
 - c mining.
 - **D** singing.
- 4 What is TRUE about the Inuit people?
 - A They can't speak French.
 - **B** They often move to England.
 - **C** They love their land.
 - **D** They all live along the coast.

Everyday English

★ Match the exchanges.

- 1 How long has Tara Compton been with you?
- **2** What was the problem?
- **3** Any plans for the weekend?
- **4** What about soft skills?
- **5** Do you think your brother would like to come?
- **6** Would you recommend him for the position?
- **7** What hard skills does he have?
- 8 That's just not acceptable.
- a He's team oriented.
- **b** It won't happen again.
- **c** About a year now.
- **d** It's hard to say.
- e I'll probably just stay in.
- **f** He's a qualified accountant.
- g It was too noisy for me to sleep.
- **h** He'd be an asset to any workplace.

► ★★ Choose the correct response.

- **1** A: What are Sara's duties at the company?
 - B: **a** Mostly data entry.
 - **b** She's be an asset to the department.
- **2** A: How was your night?
 - B: **a** Oh, wonderful!
- **b** That's not all.
- 3 A: The TV wasn't working.
 - B: **a** How awful.
- **b** Excuse me.
- **4** A: Are you sure?
 - B: **a** You probably are.
 - **b** One hundred per cent.
- **5** A: Thank you for your time.
 - B: **a** You've been very helpful.
 - **b** You're welcome.
- **6** A: Let me make it up to you with a free dinner.
 - B: a I see.
 - **b** Oh! Well, thank you very much.

★★★ Use the sentences (A-G) to complete the dialogue. Two sentences are extra.

- **A** How would you describe his soft skills?
- **B** Do you think Mr Spleen would be a good candidate for the position we're offering?
- C Can you describe his duties?
- **D** Is he good with numbers?
- **E** What do you think?
- F Has Michael Spleen been with you long?
- **G** What hard skills does Mr Spleen have?





- **A:** I'm sorry to be taking up your time, but can I ask you a few questions?
- **B:** That's quite alright. Happy to help.
- A: 1)
- **B:** Just about six months. His internship is coming to an end.
- A: 2)
- **B:** Keeping our social media accounts up to date.
- A: 3)
- B: He has advanced IT skills.
- A: 4)
- B: He's very organised and motivated.
 A: 5)
- **B**: Absolutely. He'll be an asset to any company he joins.
- **A:** OK, that's all. Thank you for your time.



8

1

2

A a birth.

is critical ofA the cuisine.B the view.C the hotel room.

B a holiday problem.C New Year's Eve.

Skills Practice (Units 1-3)

Listening

7 ★ Characteristic Listen to three people talking about what they like doing, and tick (✓) where they go.

A B	to the cinema on overseas trips to the theatre	
A B	to aquariums to circuses to nature reserves	
A B	to parks to amusement parks to water parks	
di	★ You will hear pfferent situations. For the best answer (A, B o	questions 1-4, choose
ріа А В	ans. What is she going to studying	man discussing the woman's be doing in October?
	ey agree about?	

C how surprising the choice of best man is3 You hear a news report. The news item is about

4 You hear a couple talking about a holiday. The woman

• *** Listen to two people talking about their jobs. Fill in the gaps with a word or a short phrase.

• *** Phase in the people talking about their jobs. Fill in the gaps with a word or a short phrase.

• *** Phase in the people talking about their jobs.

• *** Phase in the people talking about their jobs.

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James says that he has been working in his job as a business executive for 1)
His duties include finding new customers, selling products and looking after 2)
James is pleased that he's been able to improve his 3)
He says that being 4)is the most important quality for his job.
James's only regret is that his 5)is limited.
Jenny has spent 6)
She mentions 7) patients as well as caring for them as part of her duties.
In addition to teamwork, Jenny thinks 8)to detail is a vital skill.
She says that patience and a(n) 9)personality are necessary qualities for nurses.
When patients get 10), Jenny feels very satisfied.





Writing

↑ Read what people said about Warwick Castle and complete the leaflet.

- 1 'I've been to loads of Britain's medieval castles, but Warwick's one of the best!' Bill Morris, 57
- 2 'My favourite part was the bird show. I loved the eagles and vultures!' Tommy Beardsley, 9
- **3** 'We had the loveliest picnic ever with the kids down by the lake.' Miriam Wallace, 45
- 4 'I got the train from London only 1 hour 45 minutes! Then it's a mile from Warwick Station. Easy.' Al Green, 72
- 5 'I did everything online at www.warwick-castle.com.' Sally Beale, 27

Visit Warwick Castle

Special offers for schools and other groups

Attractions

- There are 12 rooms with wax figures dressed in clothes from 1898.
- Visitors enjoy 2)
- You can see actors dressed as knights and other historical characters.
- The grass around the lake 3)

Getting there

- By road: less than two miles from junction 15 off the M40 motorway
- By rail: **4)**

For more information and to buy tickets,

5)

11 ** Look at Mr King's notes. Use them and the outline below to write an email giving a reference.

Morgan Adams

3 months with company

Duties — data entry, customer complaints

Hard skills — computer literate (just!), needs training for anything more than the basics

Soft skills – comes in on time, but not very helpful with customers

Recommend? – not so much, unless he gets a lot of training!

REPLY MAIL
Dear Ms Johnson, Further to your request for a reference for Mr Adams, I am glad to be of assistance. Mr Adams has been working with us, and his performance has been adequate. Mr Adams' main duties involve
All in all, Mr Adams has been

12 *** You have seen this announcement in a new English-language magazine for young people. Write your story.

Stories wanted

We are looking for stories for our new Englishlanguage magazine. Your story must **begin** with this sentence:

It was morning in the desert, but the sun was already hot.

Your story must include: • a bottle of water • a helicopter

Write your story (140-190 words).



Revision (Units 1-3)

Vocabulary

1	The hiring manager is looking for someone who isoriented, organised and responsible. 14 You can see the Ancient Egypt exhibit any time of the museum'sexhibitions.					
	A strategicB team	C attentiveD innovative		A recognisableB permanent		blockbuster breathtaking
2	Mario is awaybus like to leave a message?	15	15 The purpose of the through the mountains was to find gold and other resources.			
	A at B to	C for D on		A expeditionB voyage		tour excursion
3	I'm so! My favouri game last night.	ite basketball team lost the	16	One of the most important.		
	A boredB frightened	C disappointedD astonished		attitude. A descriptions	C	qualities
4	_			B duties		careers
4	park every day.	evening through the	17	Our hotel is situatedclose to all the sights.	the	e heart of the city, so it's
	A strollB refreshment	C tradeD host		A to B in	С	at D on
5	Over 1,000 workers were factory started using robots	e made when the s.	18	Everything at the factory camachine broke down.	ame	to a when the
	A trained	C fired		A cast		standstill
	B redundant	D retired		B scene		stage
6	and scares everyone!	n, the doll comes life	19	Lucy and Henry pay their gr since she moved away.		
	A on B to	C in D at		A effectsB compositions		visits stitches
7	As you can see from these fitness instructor.	certificates, I'm a(n)	20	I can't drink my tea just yet;	it's i	hoiling I
	A fluent	C excellent	20	A hot		wet
	B skilled	D qualified		B cold	D	cloudy
8	When Elinor won first prizedream true!	Elinor won first prize in the contest, it was atrue!		Jeremy is a carpenter by medicine in university.		now, but he studied
	A make B do	C get D come		A professionB job		career occupation
9		f tulips in Holland stretching	22	·		
	as far as the eye can see. A delicious	C endless	22	Don't let George take you might be trying to trick you.		with his promises, he
	B traditional	D crystal-clear		A to B off	С	in D aback
10	Jennifer is the bestwill hire her.	for the job, so the company	23	Brandon is a digitaladvertising for the company		so he does the online
	A candidateB client	C employeeD intern		A marketerB developer		programmer designer
11	I ran an old friend a A through	at the café this morning. C into	24	Be careful when you go sy might getby a jellyf		ming in the sea or you
	B over	D out of		A missed		lost
12	Paul gave eating sw	veets in order to lose weight.		B sunburnt		stung
	A away B off	C out D up	25	The shop is having a summ	ner s	sale with lots of special
13	The of the museur records of all the art exhibit	m is responsible for keeping ts.		A accounts B skills		deals
	A conductor	C usher				

B caretaker

D curator